



Information on Choosing or Changing Your Medicaid Plan

Call the Texas Enrollment Broker Helpline:

Step 1: Call 1-800-964-2777 and choose option 2 for Medicaid

Step 2: Next choose option 3 for the Star Program

Step 3: Then choose option 3 to speak to a representative

Step 4: Once you have successfully enrolled or updated your plan, obtain the Agent's Name and ID number and provide it to the Front Desk along with the name of the plan you selected.

Note:

Little Spurs accepts:

- Aetna Better Health
- Amerigroup
- Community First

Change your plan online:

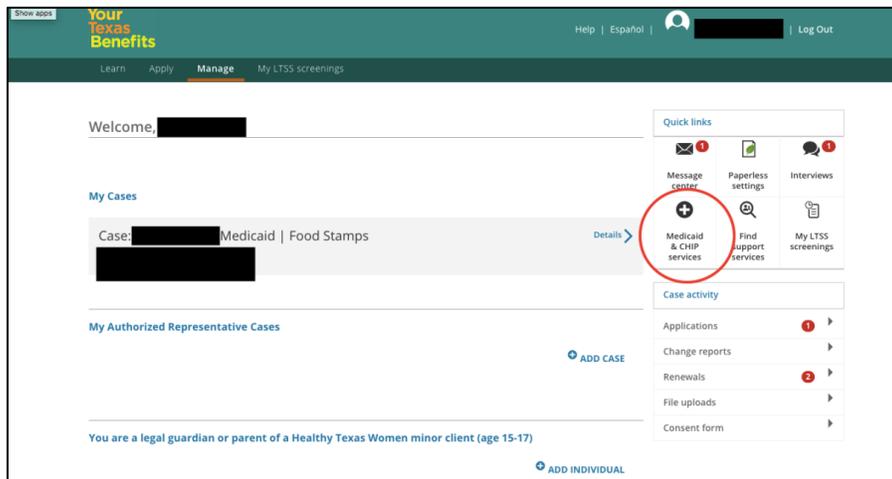
Step 1: Visit yourtexasbenefits.com

Login Information: If you registered online for benefits, please use the same login information created when you initially set up your account. You must have **full access** to your account to change your Medicaid plan. If your account is not set up for full access, you must login and click the "Manage tab" and click on "Yes" to upgrade. Follow prompts.

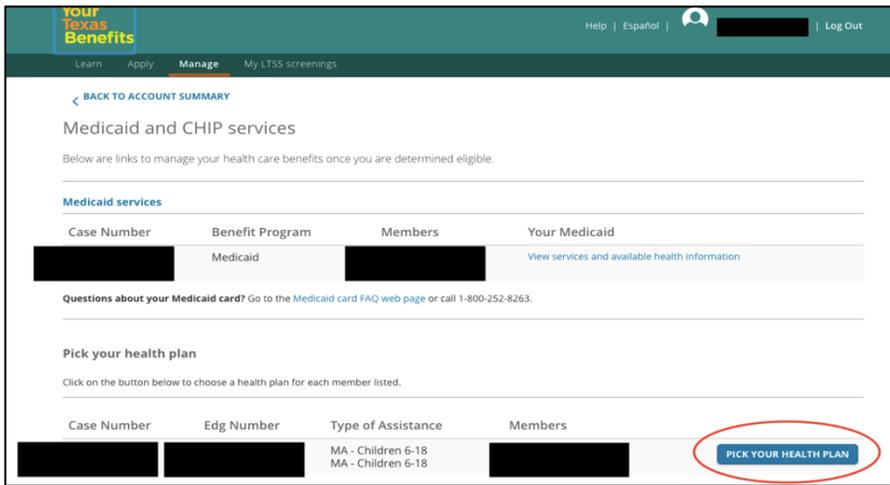
If you have applied for benefits but do not have an online account, please have your Case Number, EDG Number or Individual Number available when creating your account online. You can find these numbers on letters you get about your benefits.

Step 2: Click "Manage Your Account and Applications" on the main page.

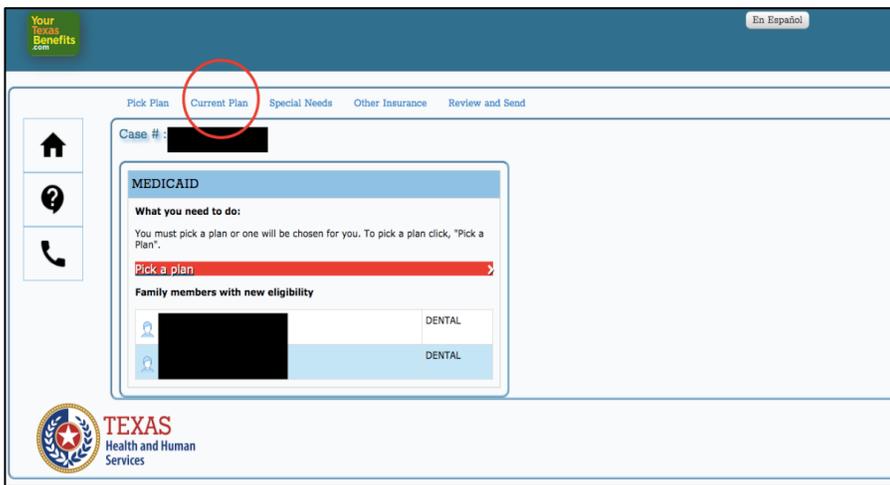
Step 3: Choose "Medicaid & Chip Services"



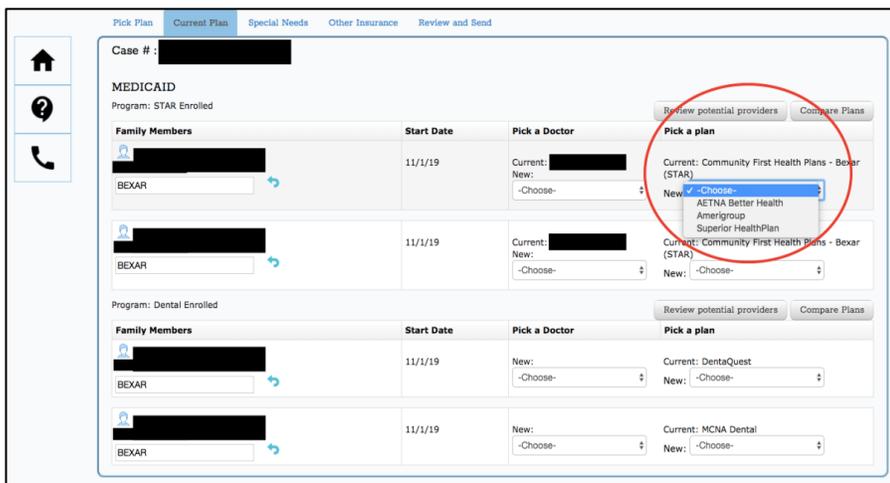
Step 4: Choose “Pick Your Health Plan” in the bottom right corner.



Step 5: Choose “Current Plan”



Step 6: Under Pick a Plan column, select the drop down next to “New”. There is a “Skip to Review” button in the bottom right corner where the patient can submit the change of plan.



Plan change is effective:

1st of the following month if change is made prior to the 15th

1st of the second month if change is made after the 15th

For any additional questions, please contact: Little Spurs at help@littlespurs.com or Texas Health and Human Services at 211