

Kids Kare Membership Program – Terms & Conditions

Effective Date: December 1st, 2025

Provider: Little Spurs Pediatric Urgent Care

1. Program Overview

The Kids Kare Membership Program (“Program”) is a direct-pay membership plan offered by Little Spurs Pediatric Urgent Care (“Little Spurs”) to provide families with discounted pricing on select pediatric urgent care services. This Program is not health insurance and does not meet any federal or state health coverage requirements.

2. Eligibility

- The Program is available to families with children under the age of 21.
- Membership covers all eligible dependent children living in the same household.
- Eligible children include those for whom the enrolling adult is the biological parent, adoptive parent, or legal guardian.
- The enrolling adult must be 18 years or older and financially responsible for the account.

3. Membership Fees

- The membership fee is \$19 per month or \$200 per year (if paid annually).
- Membership fees are non-refundable once paid, except as required by law.
- Monthly memberships require a minimum three-month commitment.
- Members who cancel prior to three months will still be charged for the full three-month minimum period.
- Monthly memberships automatically renew each month thereafter unless canceled per Section 9.
- Annual memberships are valid for 12 months and automatically renew each year unless canceled before the renewal date.
- Members will be notified in advance of any changes to pricing or terms prior to renewal.

4. Discounted Service Rates

Active members receive the following discounted rates at participating Little Spurs Pediatric Urgent Care locations:

- In-Person Urgent Care Visit: \$90
- Telemedicine Visit: \$50
- Sports Physical: \$20

Discounted rates apply only to services performed at participating Little Spurs Pediatric Urgent Care clinics. These discounts cannot be combined with insurance, promotions, or other offers. Discounts relative to amounts paid under insurance plans will vary. Little Spurs Kids Kare does not meet the Minimum Essential Coverage requirement of the Affordable Care Act. When using the Little Spurs Kids Kare, discounted payment in full is expected at the time of service at all Little Spurs Pediatric Urgent Care locations.

5. Insurance Policy

- The Program is designed for self-pay patients and cannot be combined with insurance.
- Members may not submit claims for reimbursement to an insurance provider for services received under the Program.
- Little Spurs will not provide insurance claim forms or billing codes for Program-covered visits.
- The Kids Kare Membership Program is *not* insurance, a health benefit plan, a qualified health plan, or a substitute for health insurance.
- The Program provides discounts for certain healthcare services only and does not make payments to healthcare providers or members.
- The Program is designed for self-pay patients and cannot be used with any commercial insurance, Medicaid, Medicare, CHIP, Tricare, or other governmental or private coverage.

- Members may not file insurance claims or seek reimbursement from an insurance carrier or governmental payor for any services received under the Program.
- Little Spurs Pediatric Urgent Care will not supply billing codes, CPT codes, superbills, or insurance claim forms for any program-covered visit.
- Discounts apply only to services provided directly by Little Spurs Pediatric Urgent Care. The Program does not cover outside providers, imaging centers, hospitals, labs, or pharmacies.
- Little Spurs Pediatric Urgent Care is the discount program operator for Kids Kare.

6. Scope of Services

Membership benefits apply only to urgent care services, telemedicine visits, and sports physicals provided by Little Spurs Pediatric Urgent Care. The Program does not cover:

- Emergency room care
- Specialist consultations or referrals
- Laboratory or imaging services performed outside of Little Spurs
- Prescription medications
- Services rendered by non-Little Spurs providers or facilities.

7. Payment for Services

- Discounted visit fees are due at the time of service.
- Services not covered under the Program will be billed at standard self-pay rates.
- Failure to pay for services may result in suspension or termination of membership benefits.

8. Membership Activation

Membership becomes active upon full payment of the first monthly or annual fee and confirmation of enrollment. Members will receive a confirmation email or printed receipt indicating their start date, renewal date, and applicable discounts.

9. Cancellations & Renewals

Monthly memberships:

- Require a minimum three-month commitment.
- After the initial three-month term, members may cancel at any time with at least 7 days' notice before the next billing date.

Annual memberships:

- Automatically renew each year unless canceled at least 14 days before the renewal date.
- No prorated refunds will be issued for unused benefits or partial months.
- Little Spurs reserves the right to modify or discontinue the Program with 30 days' written notice to members.

10. Program Modifications

Little Spurs may modify Program pricing, benefits, or terms at any time. Members will be notified of any changes at least 30 days before renewal. Continued participation after the renewal date constitutes acceptance of the updated terms.

11. Limitation of Liability

Membership does not guarantee appointment availability or access to specific providers. Little Spurs Pediatric Urgent Care and its affiliates are not responsible for delays, service unavailability, or indirect damages resulting from participation in the Program.

12. Governing Law

These Terms & Conditions are governed by and construed in accordance with the laws of the State of Texas, without regard to conflict of law principles.

13. Contact Information

For questions, cancellations, or membership updates:

Little Spurs Pediatric Urgent Care

<https://littlespurspedi.hint.com/login/request>

Email: memberships@littlespurs.com